

June 23, 2014

Ms. Nicola Brown
1111-75 Dalhousie Street
Toronto, ON M5B 2R9

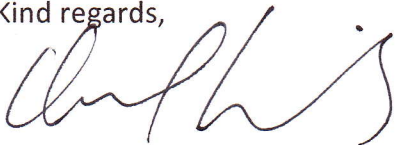
Dear Ms. ^{Nicola} Brown,

I am writing to congratulate you and your team on receiving two 2014 Gold Quill Awards from the International Association of Business Communications: the Merit Award for research innovation and the Sharon Berzok Award for your RTA School of Media Strategy Report.

This is a stellar achievement. You joined nearly 800 entrants from around the world, and won a place among the IABC "best of the best."

It reflects well on the program – and above all, it's a tribute to the quality of your talent. You've proven a strong ability to analyze research, work among diverse stakeholders, and communicate both vision and detail. These are highly valuable skills. Bravo!

Kind regards,



Mohamed Lachemi
Provost and Vice President Academic

- c. Wendy Freeman, Graduate Program Director, Professional Communication, Yeates School of Graduate Studies